A GLOBAL LEADER IN CASH AUTOMATION FOR FINANCIAL INSTITUTIONS

Glory + Velera: Powering the Co-op Shared Branch Express with the TellerConcierge™

LOBBY | TELLER LINE | SELF-SERVICE KIOSK | BACK-OFFICE | SOFTWARE

Modernize Shared Branch transactions with a turnkey, integrated kiosk that expands access, improves efficiency, and elevates the member and non-member experience.

PARTNERSHIP OVERVIEW

Glory has partnered with **Velera** to bring the **Co-op Shared Branch Express** to life through the **TellerConcierge™**—a next-generation, integrated kiosk purpose-built for credit unions.

Coming soon, Glory and Velera are bringing Co-op Shared Branch Express functionality to the TellerConcierge™. This integrated self-service solution is designed to help participating credit unions automate common Shared Branch transactions, reduce teller line congestion, and improve service for both shared branch visitors and their own members.

VALUE PROPOSITION

Comprehensive. An end-to-end solution that combines Glory hardware, software, and services with Velera's Co-op Shared Branch Express functionality—designed to simplify deployment and ongoing operations.

Turnkey. Certified integration with Velera and existing core systems, including hardware, software, and configuration services—so credit unions can deploy quickly and confidently.

Secure. EMV card and PIN authentication with encrypted PIN pads and secure API connectivity ensure safe, compliant transactions for members and non-members.

Efficient. Automates common Co-op Shared Branch Express transactions to reduce teller line congestion, improve staff productivity, and enhance overall branch performance.



AUTOMATE COMMON SHARED BRANCH TRANSACTIONS

Support common Co-op Shared Branch Express transactions through a guided self-service experience designed to improve branch efficiency and reduce teller line congestion.

POWERED BY VELERA'S CO-OP SHARED BRANCH EXPRESS

Certified integration enables secure, real-time Shared Branch transactions across the nationwide Co-op network.

REDUCE TELLER LINES. IMPROVE MEMBER SERVICE.

Improve branch flow, increase staff productivity, and create a better experience for both Shared Branch visitors and your own members.

TURNKEY SHARED BRANCH SOLUTION

Glory delivers the hardware, software, configuration, and support required to deploy Shared Branch transactions with confidence.

MANAGED AND SERVICED BY GLORY

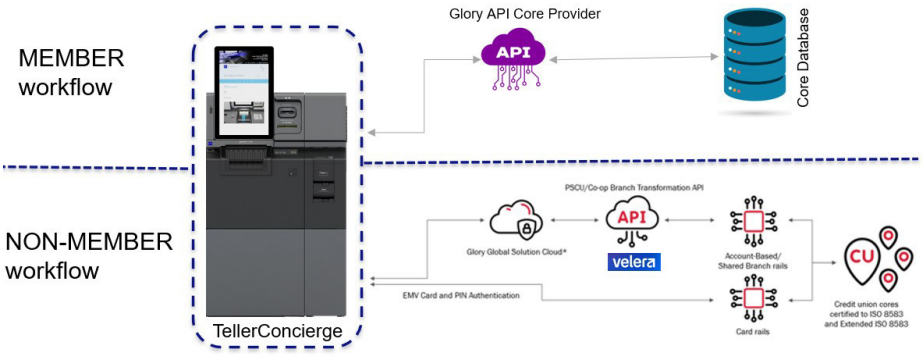
24 x 7 x 365 professional support ensures consistent uptime, performance, and peace of mind.

COMING SOON: A NEW APPROACH TO SHARED BRANCH TRANSACTIONS

The upcoming Co-op Shared Branch Express capability is designed to support a wide range of common teller transactions that go beyond the ATM—giving members and non-members flexible, secure access to branch services. Members benefit from shorter wait times and they have a self-service option for common transactions, while non-members can complete Shared Branch transactions independently—without burdening branch staff.

Supported Common Transactions Include:

- Cash withdrawals and deposits
- Check and cash deposits
- Payments and transfers
- Account review and transaction history
- Cash advances



OPERATIONAL EFFICIENCY THAT SCALES

By automating common Co-op Shared Branch Express transactions through the TellerConcierge, credit unions can:

- Reduce teller line congestion by moving routine transactions to self-service
- Improve service for both Shared Branch visitors and your own members
- Increase staff productivity and focus on higher-value member interactions
- Improve operational efficiency without adding staffing resources
- Support branch modernization initiatives while maintaining personalized service

This model helps credit unions do more with existing resources—while maintaining the personal service members expect.

IDEAL FOR:

- Credit unions participating in Velera's Co-op Shared Branch Express
- Institutions seeking to modernize Shared Branch transactions without expanding teller lines
- Branches looking to improve service during peak periods, outages, or temporary closures

A TRUE TURNKEY SHARED BRANCH SOLUTION

Hardware

- TellerConcierge integrated kiosk
- Modular configuration supporting cash and check transactions
- Factory-configured Shared Branch deployment

Software

- Glory Dynamix™ application
- Velera Co-op Shared Branch Express functionality
- Advanced check imaging

Services

- EMV and API configuration support
- Device training
- Operational consulting

READY TO LEARN WHAT'S COMING? LET'S START THE SHARED BRANCH CONVERSATION.

Talk with your Glory representative about how the upcoming Co-op Shared Branch Express capability for the TellerConcierge may help your credit union reduce teller line congestion, improve operational efficiency, and enhance member service.

Scan or click to get in touch

Get in touch. info@us.glory-global.com | +1 (800) 527-2638

GLORY