

Technology that Powers Profitability

Thursday 17th September, 30 Euston Square London

Time	Organisation	Topic
3:00 - 3:30pm	Arrival, Registration and Refreshments	
3:30 - 3:40pm		Welcome and Opening Remarks - Chris Webb, EMEA Hotels Specialist at GLORY
3:40 - 4:00pm	 SHOPINFINITY GLORY Retail Solutions	Dominik Cipa, General Manager of GLORY's Global Retail & Hospitality Solutions Team will introduce 'SHOPINFINITY' and discuss use cases and customer examples, including a taster live demo of the solution.
4:00 - 4:30pm	 MARRIOTT FRANKFURT	Customer Presentations: (i) Marriott Frankfurt will share their experience of SHOPINFINITY, their journey, and advice for teams considering it. (ii) A leading hotel will share their experience of working with GLORY and how their solutions are supporting their business – front of house to back office.
4:30 - 4:50pm		Ben Jackson, International Business Development Manager, will look at industry trends, how fraud can be reduced, money saved and increases in your bottom line can be achieved.
4:50 - 5.10pm	 HOSPITALITY & RETAIL SYSTEMS	Myron Fernandes - Manager, Strategic and Enterprise Sales, will share his insights into the hospitality sector and discuss how HRS and Symphony POS software supports front of house operations.
5:10 - 6:15pm	 SHOPINFINITY GLORY Retail Solutions   HOSPITALITY & RETAIL SYSTEMS	Live Demos - How front office solutions can support guest-facing revenue points and reinforce a positive guest experience for F&B Teams. How a back office solution can support Finance Teams with end-of-shift cash drops, float preparation, secure storage, reporting, reconciliation exceptions, and controls.
6:15 - 8:00pm	Networking & Event Close	