Enhancing security and business efficiency

Akomi, Czech Republic

THE CHALLENGE

Akomi wanted to install a cash recycling system to enhance cash security and to eradicate cash shrinkage in their business. At the same time, it was key for Akomi to comply with the legislation concerning the cash recycling framework established by the Czech National Bank

Akomi is a fast food restaurant based in Brno, Czech Republic. It is a modern and casual place where a quick and efficient customer service is a must.

Akomi needed an efficient cash management process and a quick end-of-day cash balancing procedure to deliver greater efficiencies in their daily operations.

The easy integration of the selected cash recycling system with their POS technology and into the restaurant's layout was also a key factor to be taken into consideration.

It was also important for the business to prevent employees from touching money, in order to increase the level of hygiene in the restaurant.

"With the CI-10 cash recycler from Glory, customer waiting time at the cashier position was reduced by 50%."

Nguyen Tien Cuong, General Manager, **Akomi**

THE SOLUTION

The excellent performance of the CASHINFINITY CI-10 advanced system during the trial period at Akomi restaurant and its efficient communication with the existing POS technology were decisive factors for selecting the CI-10 to equip the restaurant.

Furthermore, the CI-10 system fitted seamlessly into the restaurant design. The ease of use, simple design and intuitive layout of the CI-10 was ideal for Akomi's working environment.

On the other hand, the CI-10 system was the perfect solution to comply with the cash recycling standards established by the Czech National Bank.

The successful rollout and implementation of the CI-10 solution helped Akomi to deliver tangible customer service improvements and boost operational efficiency.



THE BENEFITS FOR AKOMI

Akomi wanted to install a cash recycling system to enhance cash security and to eradicate cash shrinkage in their business.

COST SAVINGS

Following the implementation of the CI-10 solution from Glory in the restaurant, internal cash shrinkage was eradicated at the cashier position, helping Akomi to significantly increase cost savings.

Counterfeit banknote/coin detection also helped Akomi to dramatically reduce cash losses.

SECURITY

The CI-10 system ensures that staff are not constantly opening the cash drawer, delivering higher security against external attacks as cash exposure is reduced at the cashier position.

“The CASHINFINITY™ CI-10 system from Glory was the perfect solution to comply with the cash recycling standards established by the Czech National Bank.”

STAFF PRODUCTIVITY

Previously, each staff member used to spend, on average, 1 hour per day counting/sorting notes and start/end of day balancing procedures.

By using the CI-10 to perform these tasks, this time has been reduced to 20 minutes.

CUSTOMER ENGAGEMENT

With the CASHINFINITY solution customer waiting time at the cashier position was reduced by 50%. Therefore, clients are now more satisfied as Akomi’s staff can assist them quickly.



The Akomi solution is part of the overall retail offering from Glory – an offering that addresses the breadth of cash management requirements throughout the Retail Cash Chain. Glory’s specialist knowledge and expertise ensures any retail organisation can optimise its entire cash chain to improve its bottom line – transforming cash from its customer’s pocket into a healthy profit.

CASHINFINITY™
GLORY Retail Solution

OPTIMISING THE RETAIL CASH CHAIN

Automate | Authenticate | Secure | Accelerate

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