

GLORY



The Bakery of the Future

Reducing cash discrepancies and increasing the standard of hygiene when dealing with food

Dorfbäckerei Tiefenbach, Germany





THE CHALLENGE

“Through the strict separation of cash and food, our customers recognize a higher standard of hygiene in the store and thus an all-round positive shopping experience.”

Philipp Tiefenbach, Owner

A modern solution for optimizing in-store cash management needed to be integrated as part of the Dorfbäckerei Tiefenbach renovation in St. Johann-Würtingen. The system needed to be built into the sales counter in a flexible manner, so that it could be operated by the customer easily and intuitively.

It was an essential goal to improve the hygiene standard in the bakery branch by locating the solution to be operated directly by customers. The alternative handling of freshly baked goods and cash had often been perceived by the customers in the past as unhygienic. Furthermore, the new cash management solution needed to reduce the previous discrepancies in provision of change.



THE CHALLENGE

[continued]

Automation meant removing the need for employees to handle cash at the store and making all cash processes more transparent. When introducing a new cash handling solution, the following points in particular were critical for the bakery owner:

- Attractive design and easy integration with the bakery counter
- Simple and intuitive operation by the customer
- Increased hygiene standards during the sale of fresh food
- Minimize discrepancies in change provision
- Increased transparency of the cash balance
- Faster settlement of the payment process and cash reconciliation
- Increased employee productivity
- Increased employee satisfaction



THE SOLUTION

Dorfbäckerei Tiefenbach needed an innovative cash management solution, that improved transparency, hygiene and efficiency of all cash processes.

GLORY's CASHINFINTY™ CI-10 banknote and coin recycler was integrated into the newly designed bakery counter. The intuitive cash management solution can be easily operated directly by the customer himself. Notes and coins are inserted into the appropriate openings on the device, automatically counted and authenticated as well as protected against unauthorized access. The customer receives the exact change – which is paid out in the highest possible denomination – meaning sales staff no longer come into contact with cash.

As employees have been relieved of cash handling responsibilities discrepancies in change provision are avoided. In addition, cash balancing is done quickly and easily at the touch of a button.

Customers no longer have to spend time searching for cash; they can simply empty the contents of their wallets into the system, and any change will be paid out to them automatically. Automation of all cash processes has released staff to invest more time in customer service. The separation of cash and food handling also increases in-store hygiene standards.

The Glory CI-10 solution precisely meets the needs of the bakery in terms of security, hygiene, efficiency, productivity as well as employee and customer satisfaction.

“The new cash management system processes tendered cash automatically and keeps it safe. Employees are thus relieved of the responsibility for the cash register and discrepancies in the cash balance at the end of the day are avoided.”

Philipp Tiefenbach, Owner

CASHINFINITY CI-10 SOLUTION



The compact cash recycling system CI-10 consists of a banknote recycler CI-10B and a coin recycler CI-10C. The system is suitable for the entire retail sector including independent retailers, supermarkets and hypermarkets.

For automated cash handling at the Point of Sale, the CI-10 can be integrated into existing POS systems. It ensures greater security, improves productivity at the POS, allows staff more time for customer service and increases efficiency of cash transactions. Its design allows easy integration into cash desks and self-checkout stations. The 'follow-me' LED controls support simple operation of the device by the customer. A secure and closed cash management process can be achieved in conjunction with the CI-100 back-office solution.



THE BENEFITS FOR DORFBÄCKEREI TIEFENBACH

The goal of the Tiefenbach bakery was to install a reliable solution for transparent and hygienic cash processing in the store, offering numerous advantages for both the customers and the staff.

REDUCED CASH DISCREPANCIES

With the introduction of the CASHINFINITY CI-10 cash recycling solution, it is possible to reduce discrepancies in cash settlements, as the manual access to the cash in the store is avoided. Cash balancing at the end of the day is completely automated and no longer needs to be done manually by staff.

INCREASED SECURITY

The CASHINFINITY system from Glory reduces the total financial risk of the Tiefenbach bakery. Discrepancies in cash settlements are avoided since manual access to cash is no longer required. The system reliably detects counterfeit banknotes and coins, and rejects these. The deposited cash is stored safely by the system and protected against unauthorized access.

INCREASED HYGIENE STANDARDS

The staff no longer comes in contact with cash during the payment process due to the CASHINFINITY solution. The strict separation of cash and food results in that customers perceive a higher standard of hygiene and an overall more positive shopping experience.

SATISFIED EMPLOYEES AND CUSTOMERS

The Glory system relieves bakery employees from the responsibility for cash in the store. Disagreements between employees are reduced and the working atmosphere is improved as a whole through the prevention of cash discrepancies.

By automating the payment process, employees have more time focus on delivering exceptional customer service. The shopping experience becomes more interactive as the customers conduct the payment process themselves, while waiting times at the cash register become shorter. Customer satisfaction is thus increased overall.



OPTIMIZING THE RETAIL CASH CHAIN

Automate | Authenticate | Secure | Accelerate

Glory Global Solutions Switzerland AG, Meriedweg 8, 3172 Niederwangen, Switzerland
☎ ++ 41 (31) 980 41 41 ✉ info@ch.glory-global.com 🌐 glory-global.com

CS-DORFBÄCKEREI TIEFENBACH-0319/US_1.0

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