TellerConcierge™

Multi-segment in-branch transaction solution

TellerConcierge is a compelling solution for teller-line replacement, automating almost any banking transaction; including the advanced requirements from the small to mid-sized business segment, which are not possible to serve on most ATM channels. Addressing the challenges of managing a branch and cash with limited resources, TellerConcierge allows Financial Institutions to progress with cost-effective branch expansion strategies.

Multi-segment in-branch transaction solution

TYPE A
Compact note recycler

TYPE B
Compact note recycler
Check acceptor or loose coin recycler

TYPE C
Compact note recycler
Check acceptor
Loose coin recycler
Letter statement printer*

TYPE D
Compact note recycler
Loose coin recycler
Rolled coin dispenser
Letter statement printer/check acceptor*

TYPE E
Compact note recycler
Loose coin recycler
Rolled coin dispenser
Drop-box
Letter statement printer/check acceptor*

*Optional extra

Glory's TellerConcierge assisted-service solution can be tailored to help you achieve your branch transformation goals.

Processing units	
Banknote recycling module[1]	Recycling: up to 7 user configurable storage areas 1 bin cassette: 2,200-2,700 notes 2 bin cassette: 850-1,050 notes + 600-750 notes Maximum total: 11,700 notes Inlet capacity: 300 notes Output hopper capacity: 200 notes Intelligent storage module (ISM) capacity: 300 notes Deposit/dispense speed: 12 notes/sec.[3] Supported denominations: 256 UL-291 24-hour safe
Loose coin recycling module[2]	8 recycle modules Coin recycler overflow box capacity: 1,000 coins Inlet capacity: 80 coins Outlet capacity: 50 coins Deposit speed: 5 coins/sec.[3] Dispense speed: 4 coins/sec.[3]
Check acceptor	**Inlet:** 30 checks **Storage:** 1,000 checks Retract capability
Rolled coin dispenser[2]	**Coin roll stackers:** 6 denominations **Maximum total:** 822 rolls (dependent on coin diameter and configuration) **Outlet:** 15 rolled coins **Dispense speed:** 0.35 rolls/sec.[3]
Drop box module	For additional storage Capacity: 70 envelopes Envelope dimensions accepted: maximum size: 9.5" × 4.7" (241.3mm × 120mm) Structure: open bin frame (robustness similar to UL-291 24-hour safe)

Dimensions (W × D × H)	TYPE A: 21.26" × 42.91" × 58.50" (540mm × 1090mm × 1486mm) TYPE B: 33.66" × 42.91" × 58.50" (855mm × 1090mm × 1486mm) TYPE C: 42.71" × 42.91" × 58.50" (1085mm × 1090mm × 1486mm) TYPE D: 55.31" × 42.91" × 58.50" (1405mm × 1090mm × 1486mm) TYPE E: 69.05" × 42.91" × 58.50" (1745mm × 1090mm × 1486mm)
Access	Rear access for maintenance
Standard features (HMI - Human Machine interface)	Display: 21.5" LCD touchscreen with privacy display filter Proximity sensor for machine accessibility Barcode reader: 1D and 2D Motorized card reader: R/W Hi-Co write EMV certified Encrypting PIN pad (EPP)PCI certified NFC reader PC based Receipt printer Portrait camera/cash outlet slot cameras Stereo loudspeaker Audio jack (3.5mm) with volume control Letter statement printer (option) Supervisor Panel (rear side): 15" LCD touchscreen Power supply UPS
Software	Operating system – Windows 10 IoT Enterprise 2019 LTSC Service provider: Compliant with CEN XFS version 3.30
Power supply	100/240V AC, 50-60 Hz
Environmental conditions	Operating: 41 – 91.4°F, 20% – 80% RH Storage: 23 – 113°F, 10% – 80% RH

[1]Dependent on banknote quality. Capacities are for reference only and are not guaranteed.
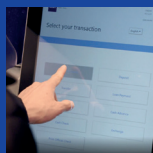[2]Capacities are dependent on coin size and for reference only.
[3]Total processing times depend on the storage configuration and the denomination specified for each transaction.

Specifications are subject to change without notice. Please read the instruction manual carefully to ensure correct equipment usage. All figures, capacities and speeds quoted in this brochure are as tested by GLORY LTD. They may vary depending on usage conditions and are not guaranteed.
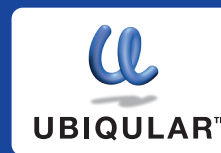
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UBIQULAR™

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