GLORY

SK-500

Casino redemption kiosk

The SK-500 redemption kiosk improves your casino operations by freeing up space, people, time and funds by automating cash services. Offering your patrons a convenient one-stop service for ATM, redemption and bill breaking, the SK-500 boasts outstanding ease of use with a large, bright, easy-to-see 17-inch touch screen and easy to find the insertion and dispense points.

Kiosk functions – SK-500 casino kiosk

The SK-500 offers a user-friendly, one-stop service for ATM, voucher redemption and bill breaking. Setting a new standard in casino kiosk performance, the SK-500 is easy-to-use and offers patrons a convenient cash exchange solution on the casino floor.

Attractive appearance, easy operation

With its rounded design and eye-catching multi-color LED illumination, the SK-500 is a stylish addition to casino decor. Intuitive operating instructions are displayed on the large, bright, easy-to-see 17-inch touch screen. The banknote validation/hopper section is positioned at a convenient height and features flickering lights that make it easy to find the insertion and dispense points. Casino patrons will appreciate the SK-500's outstanding ease of use. Casino operators will appreciate its many advanced features.

High transaction throughput

The SK-500 features a multiple-voucher pay-off function that can process up to 10 vouchers at the same time. This function reduces pay-out waiting time for patrons and lets the SK-500 efficiently serve a continuous flow of patrons.

Dual bill validation capability

The SK-500 provides dual bill validator functionality, providing increased capacity for accepting bill or voucher deposits from patrons into the kiosk. In turn, this means reducing the number of 'drop and fill' operations to exchange the bill validator box by casino staff.

Greater bill holding capacity: five cassettes, 3,000 bills each

Boasting the largest capacity in its class, the SK-500 minimizses the need to refill the bill cassettes during times when the casino floor is busy.

On-screen menu improves maintenance ease

Instant cassette ID entry method helps the operator to process drops/fills quickly and easily. Overall maintenance is easier with an interactive screen and illustrations to guide the operator.

User-friendly ATM and voucher redemption interface capabilities

The SK-500 casino kiosk is a multi-function, self-service unit that provides patrons easy and convenient access to conduct ATM transactions, with a voucher slot for casino redemption and other cash related services.

Database in the SK-500 for system redundancy

Because transactions are recorded and stored in a local database on the kiosk, the SK-500 can continue serving patrons even if communication with the server is interrupted. This prevents inconvenience to your patrons.

ADA and PCI compliant

The SK-500 is fully compliant with the ADA-2010 standards, ergonomically designed with interface functions and peripherals positioned to meet accessibility standards for users with disabilities. In addition, the SK-500 also fully conforms to PCI version 3.0 security specifications.

Multiple-voucher processing screen
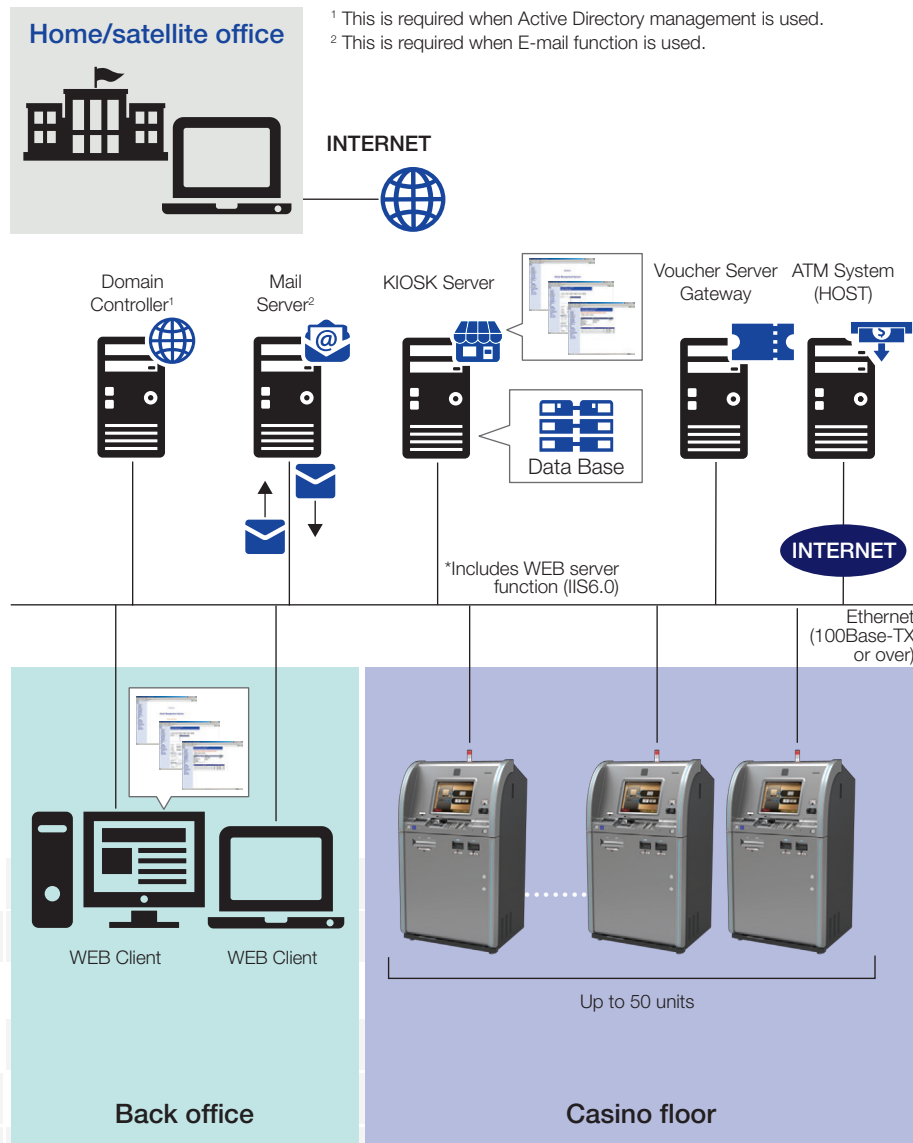

Banknote break/voucher redemption/ATM

Maintenance guidance screen

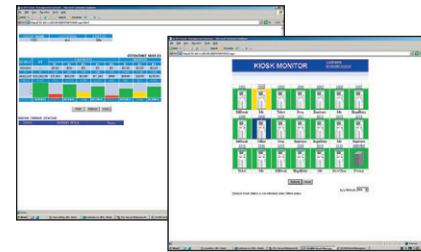# Server functions – ISP-301 Glory Kiosk Management System

Real-time monitoring of machine activity and data acquisition with enhanced management solutions accessed from the web.

SK-500/ISP-301 system configuration

[1] This is required when Active Directory management is used.
[2] This is required when E-mail function is used.

Home/satellite office

INTERNET

Domain Controller[1] Mail Server[2] KIOSK Server Voucher Server Gateway ATM System (HOST)

Data Base

*Includes WEB server function (IIS6.0)

INTERNET

Ethernet (100Base-TX or over)

WEB Client   WEB Client

Up to 50 units

Back office   **Casino floor**

Web monitoring

A web browser allows anyone with access privileges to connect to the server via the web. Icons displayed on the screen make it easy to monitor the status of all connected kiosks. Click on one of the icons, and the screen displays an easy-to-understand graph showing the number of vouchers, bills and coins in the selected kiosk.

Security risks in the remote operation of server Web applications

When accessing the Kiosk Management System remotely via the Internet, the server must be open to the Internet. When the server is open to the Internet, there is an increased risk of data leaking or being altered by malicious users, unauthorised access to network computers, and virus infections. This application is to be used at the risk of the user, and robust security measures must in place.

System maintenance

Kiosk status information can be automatically e-mailed to a specified address

Information on the status of connected kiosks – for example, when a bill cassette is empty – can be automatically e-mailed to a preset address. The person notified can then alert the casino staff so they can take prompt action.

Remote control of settings and functions

From the server, you can control a variety of operations on any SK-500 unit connected to the system. Controllable operations and settings include; shutdown, status change and server database connection.

Other features

The SK-500 supports Windows Active Directory. This lets you use accounts registered in Windows to set IDs and passwords.
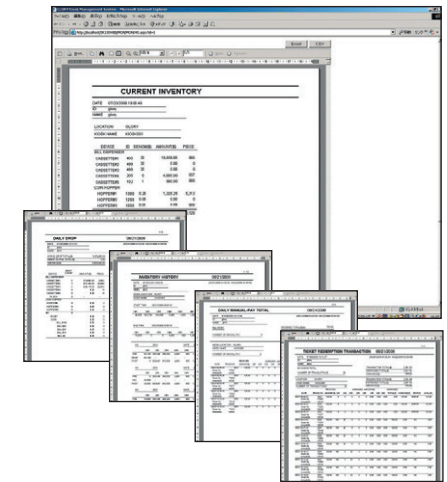
An improved data archiving and backup function provides better data security.

Clustering server system support

The Kiosk Server supports third-party clustering servers. It also provides redundancy for improved data safety.

Report and file export

The SK-500 can output data in a variety of forms. A wide range of report formats are available, formulated for gaming and non-gaming transactions, that enable easy and accurate reconciliation. In addition, report files can be exported to Excel or output to CSV format, making it easy for a casino to produce its own original reports.

* Excel, Active Directory, and Windows are registered trademarks of Microsoft Corporation.

Management capabilities are improved with real-time monitoring of machine activity and data acquisition with enhanced management solutions accessed from the web.

Benefits for individual departments	Casino				Patron
Kiosk	Slot dpt./ Cage dpt.	Accounting dpt.	Marketing dpt.	IT dpt.	
Faster transaction speed, ATM, Credit Card, Arriva Card & Debit Card	✓		✓		✓
Dual bill validator – up to 5,000 voucher/bill capacity	✓				✓
Large bill capacity (5 cassettes × 3,000 bills each)	✓	✓			
Multiple voucher reader	✓		✓		✓
English/Spanish/Chinese on-screen display			✓		✓
Bill-breaking function for pay-out of large-value voucher redemptions	✓		✓		✓
SK-500 database function (off-line function)	✓			✓	
Server					
ADA compliant					✓
PCI Ver 3.0 compliant					✓
Standard EMV card reader				✓	✓
Auto power-on by timer setting	✓			✓	
Web function (simultaneous multi-department report monitoring)	✓	✓	✓	✓	
File export (Excel or CSV format)	✓	✓	✓	✓	
Enhanced-mail notification of change in kiosk status	✓			✓	
Supports Windows Active Directory	✓	✓		✓	
Third-party clustering server system compatibility				✓	
Data archiving and backup		✓		✓	
Remote access to the SK-500 from the server	✓			✓	

Dimensions (W × D × H)	34.7" (880mm) × 31.7" (806mm) × 62.5" (1589mm)
Weight	Approx. 815.7lbs (370kg)
Bill acceptor	JCM: 1,000 bills/2,500 bills; MEI: 1,200 bills/2,200 bills
Bill dispenser	5 lockable cassettes: $1, $5, $10, $20, $100 3,000 bills/cassette (depends on conditions of bills)
Coin dispenser	3 hoppers: ¢1, ¢5, ¢25 ¢1: 3,000 pcs.; ¢5: 2,000 pcs.; ¢25: 1,800 pcs.
Monitor	17" color touch screen monitor
Power requirement	AC 120 V, 60 Hz; 6.0 A

*Specifications are subject to change without notice. Please read the instruction manual carefully to ensure correct equipment usage. All figures, capacities and speeds quoted in this brochure are as tested by GLORY LTD. They may vary depending on usage conditions and are not guaranteed.

Related solutions...

CI-300

Banknote and coin recycling solution that meets the demands of large retail and gaming organizations.

CI-200

Large capacity, high speed solution for back office cash management.

CI-100

Fast secure cash processing and storage in the back office.