

GLORY

## Pay-in machines (PIM)

PIM 4730

The Pay-In Machine (PIM) is a business deposit solution, accepting high value bulky deposits that are secured within tamper evident bags. This solution particularly deployed for a Bank's business customers, who often pay-in large sums of cash and checks.



## PIM 4730 – in today’s world customer demands and expectations move fast.

**Automated cash deposits help you deliver more efficient self-service channel. The Pay-In Machine (PIM) is a quick and secure self-service deposit solution designed for business/merchant customers to conveniently drop off high value deposits.**

New technology has raised your customers’ expectations, and while they may come from many different backgrounds, lifestyles and professions, your customers have one thing in common; choice of leisure time, work patterns, shopping, and the choice of how, when and with whom they carry out their banking requirements. In this competitive environment, the successful financial institutions are those responding to their customer’s needs, and improving the banking experience by:

- Delivering a convenient customer service
- Having a modern retail environment
- Providing faster transactions and improved security
- Offering extended hours access to services

Automated cash deposits can help you deliver a more efficient self-service channel in your branch.

The PIM 4730 comes complete with a monitoring system to constantly verify the machine’s operational status, whether remotely or centrally located. A file transfer utility is also available for retrieving audit and event history files.

The PIM 4730 is designed to be future proof and deliver a long-term deposit solution with a low cost of ownership.

### Typical applications:

#### Banks and other financial institutions

Personal and business customers making cash/check deposit transactions

#### Local government offices

Payment of rents, taxes, court fines, parking fines

#### Utility company offices

Payment of water, gas, electricity and telephone bills

#### Transport

Airline cabin crew, bus or train drivers and conductors who need to deposit fares or payments received

#### Retail outlets

Convenient cash deposit system for daily takings and offers customers a paying in point for store cards

The PIM 4730 offers screen-based animations to encourage high customer migration and to provide easy guidance throughout the deposit procedure.

The PIM 4730 can be configured as an offline unit or as part of a fully networked system, providing real time data capture.

The PIM is ergonomically designed and is adaptable to any location and offers increased brand awareness with your own customization.



These are examples from the screen-based animations which encourage high customer usage and provide easy guidance through the entire transaction process:



Card insertion



Bar code scan



Bag insertion



Deposit completion



Receipt slip issuing

### A reliable, simple and secure delivery channel

In order to deliver added value to our customers, a direct control is maintained over the following critical “In-House” processes:

- Product Design
- Systems Integration
- Project and Materials Management
- Quality Assurance and Control

Glory’s manufacturing partner guarantees that all automated Self-Service equipment supplied to our customers is manufactured from quality assured materials and components and built to quality assured standards.

Through providing a dedicated service channel the Bank can also use Pay-In Machines as queue busters, removing time consuming deposits from the teller, allowing banks to reallocate staff to more profitable activities.

**Deposit automation offers your busy customers:**

- Improved levels of convenience and security
- Improved speed of deposit and ease of use
- Reduced queuing time, increased customer satisfaction
- Unique receipt slip issued after each deposit made

**Deposit automation offers you:**

- Revenue generating opportunities, created by re-deploying staff to more profitable activities
- Flexibility to process cash at a convenient time or to out source task
- Speed of transaction minimizes customer exposure to risk of attack
- Enhanced management information



## With a clear emphasis on transaction speed, the PIM is able to fully secure a high-value cash/check deposit in a matter of seconds, providing maximum convenience and security for the customer.

### Most deposits made with the PIM are completed in less than 20 seconds

- Accepts tamper-evident, barcoded deposit bags – plastic or reusable
- Each transaction is tracked and a unique acknowledgment ticket is provided to the customer.
- The slip becomes a receipt once the bank has verified the deposit.

### Key Benefits

- No debit card required
- No integration required
- Drives larger deposits away from the staff
- Provides a drop “ticket” to merchant
- Records user and deposit information
- Creates manifest for CIT / Staff
- Can provide status reports via email

<b>Format</b>	Internal TTW (through the wall) rear access design
<b>Dimensions</b>	(W) 26.299" × (D) 34.252" × (H) 72.244"
<b>Weight</b>	992.08lbs / 450kg (including UL-291 safe)
<b>Safe</b>	UL-291
<b>Display</b>	15" color LCD with touch screen
<b>Operating system</b>	Windows 10
<b>Bag chute size</b>	(H) 2.76" × (W) 13" × (D) 10.24"
<b>Printer</b>	80mm thermal printer with presenter and retract function Large (7.874" / 200mm) paper roll Custom logo and messaging possible
<b>Card reader</b>	Dip reader standard
<b>Barcode reader</b>	1D / 2D (optional)
<b>Remote connectivity</b>	BalWinMon – Status and holding reports sent via email. (requires SMTP server connection)

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## Related solutions...

### QUICKCHANGE™

A fully-automated, self-service coin deposit solution, allowing customers to quickly and easily deposit coin.



### GDB-100

A dedicated and scalable high volume banknote deposit solution with advanced authentication and sorting features.



### TELLERINFINITY™

An integrated teller-assisted service solution; a device that can perform many transactions that only a teller could deliver in the past.



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