



# CashInsight™ Assure

Teller connectivity for TCDs and TCRs

CashInsight Assure empowers your front-line branch staff to serve customers more efficiently. Offering a simple, flexible, and comprehensive multi-vendor software platform, CashInsight Assure immediately provides your branches with uniform functionality, common interfaces, and the same 'look and feel' across all your teller automation devices.



CashInsight™ Assure

## Connectivity with CashInsight Assure

**CashInsight Assure is the benchmark in teller applications, that facilitates the operation of cash handling devices; stand-alone, it sits alongside a bank's core system application and provides highly effective and efficient control of teller automation devices; integrated, it provides a valuable extension to a core system for the management of teller automation devices.**

By handling primary cash transactions, including deposits and withdrawals, recording and journaling transactions, multi end-of-session or end-of-day balancing, CashInsight Assure provides comprehensive accounting functions and offers easy-to-use reconciliation features.

CashInsight Assure enables front-line branch staff to serve customers more efficiently and to optimize their time. With its sophisticated security features, CashInsight Assure provides branch managers with the ability to control and audit access to cash by all branch staff.

CashInsight Assure is a complete application which can be installed and used within branches without any modification to an institution's own branch application, ensuring a streamlined but comprehensive installation and configuration.

CashInsight Assure is a multi-vendor solution and operates in conjunction with the DeviceController.

With the option to integrate CashInsight Assure with the branch application (online use), graphical APIs are used to provide a seamless integration in a quick and efficient manner.

By providing one software platform, CashInsight Assure offers a branch uniform functionality, common interfaces and the same 'look and feel' across the range of teller automation devices, stand-alone or integrated, so that maximum benefit is achieved in the shortest time with minimum cost and risk.



CashInsight Assure provides a simple, flexible and comprehensive solution, designed to improve branch efficiency. By offering one software platform, CashInsight Assure provides a branch uniform functionality, common interfaces and the same 'look and feel' across the range of teller automation devices, stand-alone or integrated, so that maximum benefit is achieved in the shortest time with minimum cost and risk.



### Comprehensive solution

- Automated balancing – ensures timely problem resolution and offers a variety of quick balancing options, including: interim, single day and multiple day selections
- Secure and flexible offline operation – introduce teller automation devices with no impact on current systems
- Online capability – integrate teller automation devices with branch application software quickly and efficiently
- Independent Enable/Disable and Open/Close functions – establishes rules for when users can undertake cash transactions with customers and when non-customer facing cash movements are allowed
- Branch wide database – allows detailed analysis and reporting to improve visibility of cash inventory

### Simple to use

- Common software platform – one software solution for all teller automation devices
- Highly intuitive user interface – ensures that tellers can work with maximum efficiency
- User assistance – help is available from anywhere within the system

### Flexible integration

- J/XFS-based with multi-vendor support – provides consistent handling of all connected devices and has the ability to grow with your business processes and your device choices
- Multiple architecture support – thick and thin client capabilities allow CashInsight Assure to be deployed to suit any IT environment
- Built-in scalability – designed to work with future elements of the CashInsight suite
- Flexible user management – easily creates roles for users that have privileges and restrictions to reflect individual business practices
- Flexible security measures – dispense delays with a duress dispense option and maximum dispense amount configurable per user
- Tailored to meet budgets and business priorities

### Branch and Enterprise wide database provides flexibility

CashInsight Assure stores its data in an industry standard (sql) database. The n-tier architecture of the software and database provides considerable flexibility over the location of the database and software components, thus it can be easily configured to allow a single database to be used for an entire branch or organization.

This branch /enterprise wide usage of data engenders sophisticated facilities that include remote transactions, branch and organization wide reporting and the ability for authorized users to see the teller automation cash inventory across the entire branch or network from any chosen location, not just the teller workstation.

By allowing this, the teller can logout of one workstation and move seamlessly to another workstation, or device, without balancing each time. The teller will merely run their normal balancing routine at the end of the day, as this will encompass all of the workstations and devices that they have worked on during the day.

From an Enterprise wide view point, a financial institution can manage larger deployments in multiple branches, with the ability to centralize IT, administrative and reporting requirements.

## Simple, flexible and comprehensive

### High Availability solution

For an optimized teller automation network the CashInsight Assure High Availability solution is an available option. With centralized administration and reporting, banks can effectively manage their network. Disaster recovery is available in the event of network outage and load balancing will ensure the optimal level of performance. Glory's Professional Service team will gladly assess a feasibility evaluation for existing or new customers of CashInsight Assure.

### Tailored reporting approach

Building on the branch wide database, CashInsight Assure offers a wide range of reports tailored to the needs of the teller, the supervisors and the branch or network manager. Teller reporting provides all the information needed for balancing and audit purposes, while the supervisor and manager have access to configurable reports that summarize individual or multiple tellers' activities by name, transaction type, device type and more.

### Remote transactions improve efficiency

CashInsight Assure brings teller automation throughout the enterprise, not just to the teller workstations. Users can create queue transactions for execution on a device located elsewhere in the branch. Queued transactions can be executed via a secure step-in process that does not require the original teller using the workstation to logout or disrupt any activities they already have in progress.

Remote transactions also support time and efficiency benefits when used in conjunction with vault buys/sells, which reduces teller time for cash management. Tellers can easily transfer money between devices during the day or reduce cash drawer levels in line with branch policies.

This not only improves teller efficiency during the business day but also reduces the cost of cash management within the branch and its localized infrastructure.



**The n-tier architecture of CashInsight Assure DeviceController brings multi-vendor and multi-device capabilities in a standardized but flexible form, while building on a proven, reliable middleware solution.**

**New devices can be introduced by adding new drivers, without impacting on the teller workflows.**

**Clear boundaries ensure that each software layer delivers de-coupled capabilities that ease support, maintenance and future development; all designed with today's distributed computing environments in mind.**

- A common teller interface that can be used across a range of teller automation devices to provide immediate teller productivity and efficiency
- Flexible integration and scalability, tailored to meet budgets and business priorities
- Branch and Enterprise wide reporting to enhance centralized business information and control procedures.



## Stand alone or integrated, CashInsight Assure provides you with comprehensive accounting functions and easy-to-use reconciliation features so your branches can accurately handle all primary cash transactions.

### Audit efficiency

Glory's focus on best practices has allowed CashInsight Assure to be designed to deliver efficiency benefits not just to standard transaction processes but also to out-of-hours activities such as audit and balance. By providing a distinct audit process, controllers can check the date, time and status of scheduled audits to ensure that branch staff are following procedures. This represents a source of significant benefit to users and the financial institution and delivers true business benefit.

### Video assistance

Simple videos can be started with a single click on the troubled area of the product, as indicated in the system status screen; an essential aid to the teller, for example, when needing to recover damaged notes from the device. Providing this feature reinforces user training and assists the teller in bringing the device back into an operational state, as quickly as possible.

Screen resolution	1024 × 768 (minimum)
Hard disk space for installation (excluding Java)	1GB (minimum)
Java environment	1.8 or later
Database storage	512MB (dependent on IT policy)

Recommended minimum requirements	
Processor speed	1GHz
RAM	2GB

\*Specifications are subject to change without notice. Please read the instruction manual carefully to ensure correct equipment usage. All figures, capacities and speeds quoted in this brochure are as tested by GLORY LTD. They may vary depending on usage conditions and are not guaranteed.

## Related solutions...

### UBIQUAR™ Inform

An automated business information gathering and reporting solution for cash handling devices.



### RBG-100

Helps you achieve all your efficiency goals in customer transactions, vault buys/sells and day end balancing.




### Vertera™ 6G

Vertera 6G teller cash recyclers deliver a simple, flexible, comprehensive and integrated teller automation solution.



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