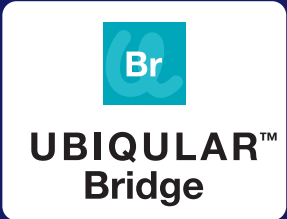




# UBIQULAR™ Bridge for Financial Institutions

Continuous performance monitoring  
and remote device management

Improve the operational efficiency of your branches with UBIQULAR Bridge, GLORY's remote device management solution for your teller automation devices. Providing the business intelligence that underpins Glory's connected services, UBIQULAR Bridge offers early warning notifications of potential operational issues, gives supplementary data for proactive support and faster issue resolution to aid tellers. All resulting in higher operational availability.



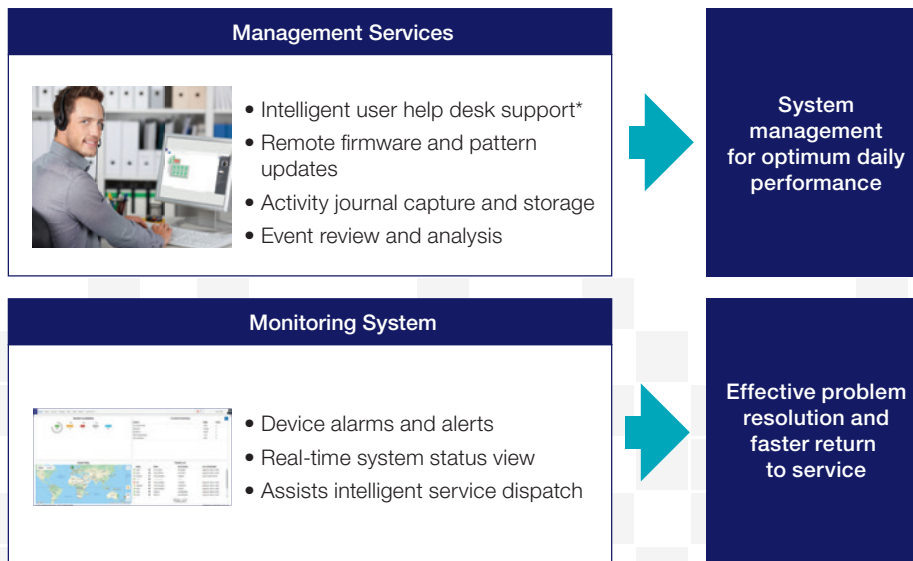
# Advanced remote device management for improved performance and business intelligence

**Availability of cash automation devices is of paramount importance to any financial institution that has deployed cash handling solutions in their branches. UBIQULAR Bridge enables Glory to monitor and manage your fleet efficiently and cost effectively; thereby increasing operational availability and providing real time performance data.**

By continuously monitoring the performance of teller automation devices, Glory can offer early warning notifications of potential operational issues. UBIQULAR Bridge also provides supplementary data for proactive support, faster issue resolution to help users and critical product health checks, resulting in higher operational availability.

The diagnostic capabilities of UBIQULAR Bridge improve the visibility of key performance indicators and service performance levels relating to individual equipment or an entire fleet.

Remote monitoring can also help maximize asset value and protect your cash automation equipment\*, such as currency set updates, configuration optimization and firmware upgrades.



\*Requires optional UBIQULAR BridgePlus service



## Business protection and efficient update deployment\*

At times in a product's lifecycle, firmware and configuration updates may become necessary, whether this is to load new banknote pattern set updates or other modifications. In addition Central Banks are requiring updates to be applied faster to address the growing threat of counterfeits.

The time taken to deploy such updates to a fleet of devices can be significant and costly if this needs to be done manually, one device at a time, via a technician visiting multiple branches.

Quite often this requires devices to be removed from service during business hours, resulting in reduced counter service and deployment of additional security measures in the branch, all at additional cost. The process can be inconvenient and potentially disruptive.

To maintain devices in their best operational state, UBIQULAR Bridge can be utilized by the Glory Administrator to remotely manage and deploy updates to a fleet of devices when required.

The Glory Administrator deploys the update to the UBIQULAR Bridge agent in the background. The update is then deployed to the fleet of connected devices, without affecting unit availability.

Once uploaded to the devices, the Glory Administrator can select a time that is most suitable to install the update usually outside business hours or at off peak times to avoid disruption for the teller, the branch and its customers.

Without **UBIQULAR Bridge**



Updates during  
business hours  
*(disrupts business)*

Teller logs off  
and hands device  
over to technician



Technician arrives  
to upgrade device  
during business  
hours



Technician loads  
upgrade  
to machine



Device  
operational  
again



Process starts again for the next device  
in the branch

With **UBIQULAR Bridge**



Convenient  
updates  
*(optimizes uptime)*

Upgrade deployed to Bridge  
agent in the background



Upgrade can be applied at the  
appropriate time for the branch

\*Requires optional UBIQULAR BridgePlus service

- Remote delivery of banknote pattern sets and configuration updates
- Business protection and efficient update deployment
- Early detection of product support needs
- Potential for remote recovery of issues to increase product availability
- Faster deployment of updates resulting in reduced customer disruption



## The benefits of remote device monitoring and management.



**Maximize device operational availability** and reduce staff time spent resolving equipment issues.



**Ensure updates to devices are deployed** in a timely manner with minimal impact.\*



**Improve service efficiency** by providing Glory techs with advanced information.



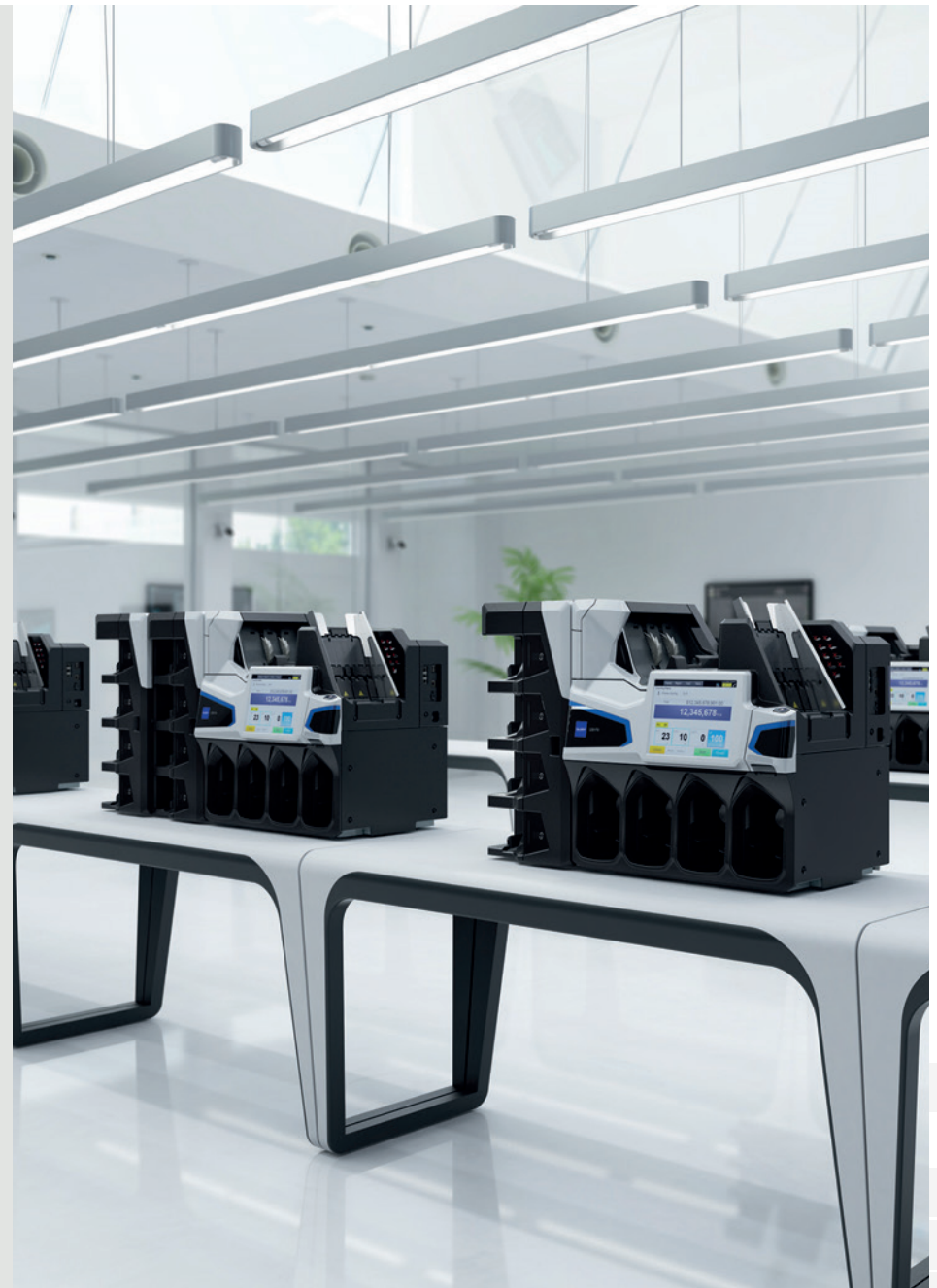
**Reduce the frequency of service tech visits,** to avoid unnecessary disruption and contact with your staff.



**Intelligent Dispatch** provides advanced details of any potential issues so they can be fixed first-time if an on-site visit is required.



**Ensure devices are in their optimal operational state** via remote diagnostics and updates.



\*Requires optional UBIQLAR BridgePlus service

## Supported devices



**GLR-100**  
teller cash recycler



**Vertera™ 6G**  
teller cash recycler



**RBG-100**  
teller cash recycler



**RBG-200**  
teller cash recycler



**UW-F Series**  
desktop banknote sorter

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