



GLORY

WHY DEPLOY A BANKNOTE DEPOSIT SOLUTION IN YOUR BRANCH?

– A Quick Guide

Enhancing your
business operations
in the world of Covid-19



COVID-19 HAS CHANGED EVERYTHING

The Covid-19 pandemic has fundamentally changed branch banking around the world.

From enforced closures to heightened awareness of hygiene and the need for social distancing, the challenges are significant.

But one thing has not changed. Many of your customers still choose to use cash, whether this is personal customers or merchants accepting payments from their customers.

With increasing unemployment and predictions of a global recession, cash is likely to become increasingly important for many more people.

Now more than ever, its important that your branches are ready to serve customers quickly, efficiently and safely.

Glory don't see challenges, we see opportunities.

One area is automated banknote deposit. There are still many financial institutions that have not fully deployed deposit automation on their ATMs.

In the environment we now find ourselves in, every opportunity to auromate transactions must be realised.

FOCUS ON CUSTOMER EXPERIENCE, NOT COUNTING AND SECURING CASH

Traditionally, cash transactions in branches have involved close physical proximity and, in many cases, physical contact between customer and teller.

Many banks have deployed teller automation solutions that are designed to improve the experience you deliver in your branches.

By releasing staff from the task of counting cash, more opportunities for customer interaction can be created; and therefore increased sales.

But how can you start to segment your customers and the channels they use to conduct their transactions?

Personal customers want more time with tellers, sometimes to discuss more complex financial needs or concerns. Business customers often want to make large banknote deposits, that take time for tellers to process.

Mixing these two types of customer in the queue for counter service, only results in both being left unsatisfied with the service they have received.



ALLOW TELLERS TIME TO DEAL WITH MORE COMPLEX TRANSACTIONS



Many financial institutions do not offer a dedicated banknote deposit service for customers. Business customers especially continue to need to deposit higher volumes of notes that require longer times to process at the teller position; and in turn, increases back office reconciliation operations.

Up to 60% of a teller's time is often spent on routine cash deposit tasks; this time could be better spent dealing with those that have more complex needs.

When receiving cash into the branch, in order to reuse it within the branch, it must be authenticated and sorted first.

For cash positive branches (those that receive more cash-in than they pay-out) automated cash recycling may not be the right solution and a bulk cash deposit device will allow them to securely store excess cash and optimise CIT collections to reduce costs.

Now more than ever, branches need to optimise costs and make savings wherever possible.

THE BENEFITS OF OFFERING AUTOMATED BANKNOTE DEPOSIT SOLUTIONS FOR BUSINESS AND PERSONAL CUSTOMERS



**Reduce the number
of transactions
performed by
tellers, allowing
them to
concentrate on
value-add tasks**



**Ensure
customers are
served efficiently
and quickly
to minimise
queues in
the branch**



**Provide customers
the choice
of how and
when to
make banknote
deposit
transactions**



**Re-use
pre-sorted
banknotes
elsewhere in the
branch, to
reduce cash
inventory**



**Allow tellers to
spend more time
with customers
who have more
complex needs or
do not want to use
automation**



**Deploy a solution
that delivers
critical services
to segments
such as
merchants and
businesses.**

INTRODUCING THE **GDB-100**

A scalable banknote deposit automation device with advanced authentication and sorting features, GDB-100 facilitates automated deposit of large quantities of banknotes by business and personal customers.

Deposits are processed quickly and efficiently, eliminating long queues in the branch, reducing cash processing costs and also enabling cash inventory to be reused elsewhere in the branch.

- ✓ SUPERIOR AND RELIABLE BANKNOTE PROCESSING
- ✓ HIGHER BANKNOTE VOLUMES CAN BE COUNTED AND SORTED (THAN TYPICAL ATMS)
- ✓ AUTOMATED AUTHENTICATION
- ✓ SECURE STORAGE OF PRE-SORTED BANKNOTES
- ✓ TELLER-COUNTER, SELF-SERVICE OR BACK OFFICE INTEGRATION



Teller counter

Customer facing/single customer use



Stand-alone

Indoor self-service and assisted service



Back office

Secure deposit device for the back office

TRUST THE EXPERTS

GLORY

Act now. Are you ready to transform your branches to ensure that your staff deliver the best experience to your customers?

Glory is a global leader in cash automation solutions. With many of the world's leading brands across retail and financial segments as customers.

We have the proven track record to help you navigate the new world of cash handling in the world of Covid-19.

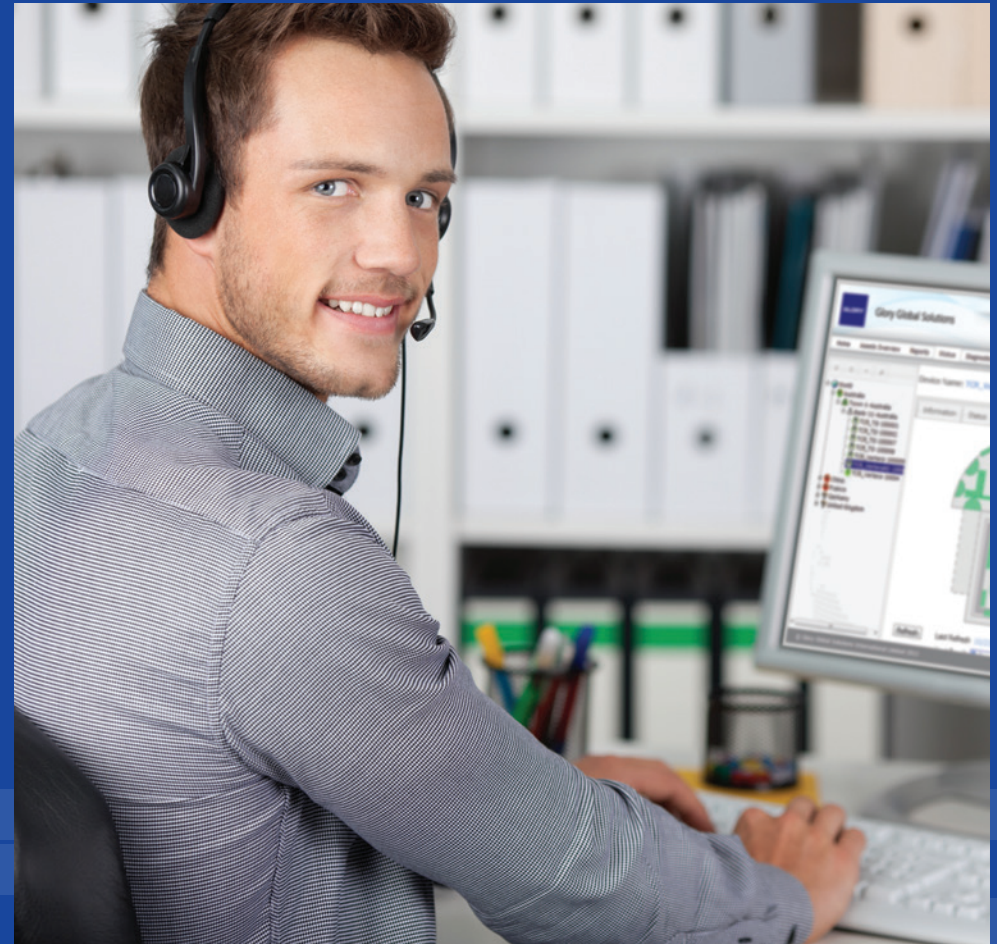
LET'S TALK.



www.glory-global.com



Contact your local sales representative



Related solutions...

ANTUAR INBRANCH KIOSK DEPOSITORY FOR THE GDB-100

Allows customers to perform multiple transactions on GDB-100, connected to the branch network.



RBG-200 SERIES

The RBG-200 series offers a unique and flexible design, allowing it to be configured to meet a wide range of banknote processing requirements.



CASHINSIGHT™ ASSURE

CashInsight Assure facilitates the operation of cash handling devices, providing immediate teller productivity.



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