







ADAPTING TO THE **NEW NORMAL**

In a world where people have less and less time, giving them back time when they visit your store can not only improve customer experience, but can also help build brand loyalty and trust.

As customers come back to stores and we adapt to the "new normal", retailers are looking for ways to attract customers, develop relationships and provide customers a good experience when they visit their store.

Traditionally, cash payment has been at the store counter. But retailers are now looking for ways to improve how they continue to serve their customers in the most efficient, safe, and secure way.

A DIFFERENT APPROACH TO HANDLING CASH

Traditionally, cash payments at the point of sale involve cashiers taking cash and giving change to customers by hand. As well as close proximity and physical contact between staff and customers, the opportunity for mistakes to be made are high.

Whether in a supermarket, convenience store, food outlet or virtually any other retailer; adopting automated cash handling solutions at the point-of-sale can offer businesses a quick and easy way for their customers to pay for services and purchases in-store, while helping reduce queues at the counter.

By introducing technology that automates payments, significant efficiency gains can be realised. Virtually all cash transactions can be handled automatically, allowing staff to concentrate on customer service and delivering a better experience in the store.



FOR THE BENEFIT OF BOTH YOUR STAFF AND CUSTOMERS



For your customers, the payment for goods or services is often the last experience they have with your brand. Cash automation technology can help them pay and leave the store quickly, without having to wait in line. Concerns customers may have about coming into close contact with staff are eliminated and they can be confident paying in cash.

For your staff, they can be relieved from non-productive and stressful activities. Cash payment automation can help improve efficiency in order to manage queues. There is no need for staff to handle cash and therefore errors and discrepancies can be eliminated.

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INTRODUCING THE CI-5 COMPACT CASH RECYCLER

The handling and movement of cash in any retail environment can be costly and impacts the efficiency of your staff and business operations. Regardless of the size of your business, you need a cash management solution that is flexible and successfully addresses your unique challenges and goals.

Easily integrated with your existing POS, Glory's CI-5 is designed to accept cash payments directly from the customer – including counting and authentication. CI-5 also automatically dispenses change directly to the customer to complete the transaction.

Automated front office cash handling processes:

- Eliminate all manual cash counting
- Reduce time to prepare change funds
- Reduce time to handover at shift change
- Record all transactions

Secure front office cash management:

- Eliminate cash exposure
- Improve in-store security
- Eliminate fraud from counterfeit banknotes

Improved customer experience:

- Greater customer engagement
- Faster transactions
- Eliminate errors when providing change
- Easy-to-use and ergonomic cash desk
- Ease of access
- Prevent hygiene issues

Enhance staff experience:

- Reduce cashier stress and workload
- Faster staff training
- Increased job satisfaction



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TRUST THE EXPERTS



Glory is a global leader in cash automation solutions. With many of the world's leading brands across the grocery, fuel, convenience, hospitality and entertainment segments as customer, we have a proven track record to help you navigate the new world of retailing.



www.glory-global.com



Contact your local sales representative



#ContactlessCash

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Related solutions...

CI-HYBRID 15

A slim and flexible solution for installing a cash recycling device at the point of sale.



CI-10

Compact cash recycling solution, enabling automated cash handling at point of sale positions.



CI-50 FOR FRONT OFFICE

The addition of the coin unit (CI-10C) integrates coin handling into a single solution, for handling both notes and coins.



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