

The GLORY logo is displayed in white, uppercase letters on a solid blue rectangular background.

A GLORY CASHINFINITY™ CASE STUDY

Challenge

Automate cash handling processes and reduce the substantial time that employees spend managing cash in each of their restaurants.

Solution

GLORY's CASHINFINITY cash recycling solution reduces the time and risk of front office cash processes.

Benefits

- Cash balancing performed in 10 minutes
- Substantial improvement of cash management processes
- Human errors eradicated
- Staff productivity increased by 10%



**Cash balancing time reduced
by 45 minutes per shift/day**

La Boca Te Lía, Spain



la boca te lía
MÁS QUE BOCADILLOS

THE CUSTOMER

La Boca te Lía is an innovative restaurant chain founded in Spain in 2011, whose key to success is its full dedication to the business, as well as its commitment to offering products with high-quality ingredients and excellent customer service.

“The most important things were to carry out cash balancing easily and quickly and also to integrate the machine with Oracle® Symphony system. That’s why we chose Glory as they offered a very reliable solution and there was no problem with the integration.”

Fernando Revenga, IT Director,
La Boca Te Lía



THE CHALLENGE

Cash processing at La Boca Te Lía restaurant chain was a time-consuming manual task. Therefore, they needed to automate their cash management processes to speed up cash collection at the point of sale and to perform cash balancing quicker and without errors.

In addition, for La Boca Te Lía it was essential that the cash handling solution implemented could be easily integrated with the Oracle® Symphony point of sale system (development carried out by HRS, Oracle® accredited partner), for comprehensive management of their restaurants.

Additional key factors were to eradicate cash discrepancies and eliminate fraud by counterfeit banknote/coin detection, as it's not easy to control cash transactions during peak hours.



ORACLE

Partner

THE SOLUTION

La Boca Te Lía chose GLORY's CASHINFINITY CI-5 cash recycling system for the front office to meet their cash handling needs.

Handling both notes and coins, the CI-5 cash recycler automates cash collections and the cash balancing process, delivering considerable time savings, increased staff productivity and enhanced customer service. Cash handling is now faster and error-free, leading to cost savings.

In addition, counterfeit banknote detection and foreign object/counterfeit coin detection helps La Boca Te Lía to significantly reduce losses. The level of security in their restaurants has also increased, as the cash drawer doesn't need to be constantly opened.

To date six CI-5 note and coin cash recycling solutions have been installed across La Boca Te Lía restaurants in Spain.



THE BENEFITS

The CASHINFINITY solutions have had an immediate and measurable impact on efficiency within the La Boca Te Lía restaurants releasing more time to focus on higher value activities such as the customer experience:

- Staff time spent performing cash balancing reduced from 55 minutes down to 10 minutes per shift/day
- Easy integration with Oracle® Symphony system for full management of their restaurants
- Staff are now more satisfied and have less stress, as they do not have to balance or count cash manually
- Cash shrinkage eliminated
- Ease of implementation and quick deployment, with little interruption to the business

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